

# 2018 Holiday Schedule

Stay ahead this holiday season. Knowing our holiday schedule can help you offer a great customer experience by avoiding shipping delays.

## Thanksgiving

### Wednesday, November 21, 2018

- FedEx Office will close by 6 p.m.
- FedEx Money-Back Guarantee for FedEx Express® shipments suspended for shipments delivered within 90 minutes of the published delivery commitment time for the selected service and destination<sup>1</sup>

### Thursday, November 22, 2018

- FedEx Express, FedEx Ground, FedEx Home Delivery®, FedEx SmartPost®, FedEx Freight, FedEx Office, and FedEx Trade Networks unavailable<sup>2,3</sup>
- Per Money-Back Guarantee section of the FedEx Service Guide, shipments scheduled for delivery on a holiday will be delivered the next business day<sup>1</sup>

### Friday, November 23, 2018

- Early on-call pickups and drop box closings in some areas for FedEx Express
- FedEx Freight unavailable

### Saturday, November 24, 2018

- Early on-call pickups in some areas for FedEx Express
- FedEx Ground and FedEx Freight unavailable

### Monday, November 26, 2018

- The money-back guarantee for FedEx Ground and FedEx Home Delivery will be suspended for packages picked up between Monday, November 26 and Monday, December 24, 2018<sup>1</sup>

## Christmas

### Monday, December 17, 2018

- FedEx Freight no-fee, money-back guarantee suspended for shipments with required delivery dates of Monday, December 17, 2018, through Wednesday, January 2, 2019<sup>1</sup>

### Tuesday, December 18, 2018

- FedEx Express shipments delivered by the end of the day on published delivery commitment dates between December 18 and 24 are not eligible for the FedEx Money-Back Guarantee

### Saturday, December 22, 2018

- Saturday pickups are available for FedEx First Overnight®, FedEx Priority Overnight® and FedEx Standard Overnight® shipments in our A1, A2, AA, A4, A5, and AM primary service areas for a special handling fee. Saturday pickups are also available in select ZIP codes in A6 and PM service areas. Saturday dropoffs are available at various convenient locations. Find one near you at [local.fedex.com](http://local.fedex.com).

- FedEx SmartPost will make deliveries, but not pickups

- FedEx Ground and FedEx Freight unavailable

### Sunday, December 23, 2018

- FedEx Office will close by 6 p.m.
- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, and FedEx Freight unavailable

### Monday, December 24, 2018

- FedEx Express stations, on-call pickups, and drop boxes will be closed in some areas
- FedEx Office will close by 6 p.m.
- FedEx Home Delivery and FedEx Freight unavailable

### Tuesday, December 25, 2018

- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, FedEx Freight, FedEx Office, and FedEx Trade Networks unavailable<sup>2,3</sup>

## New Year's

### Saturday, December 29, 2018

- FedEx Ground, FedEx SmartPost, and FedEx Freight unavailable

### Sunday, December 30, 2018

- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, and FedEx Freight unavailable

### Monday, December 31, 2018

- FedEx Express stations, on-call pickups, and drop boxes will close early in some areas
- FedEx Office will close by 6 p.m.
- FedEx Home Delivery unavailable
- FedEx Freight will be open with only prearranged pickup and delivery shipments being made. FedEx Freight® shipments picked up on December 31, 2018, will resume on January 2, 2019. For example, a one-day shipment picked up on December 31, 2018, will resume on January 2, 2019, and deliver on January 3, 2019.

### Tuesday, January 1, 2018

- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, FedEx Freight, FedEx Office, and FedEx Trade Networks unavailable<sup>2,3</sup>

### Notes:

- For a complete look at services affected by seasonal changes to the FedEx Money-Back Guarantee, go to [fedex.com/holiday](http://fedex.com/holiday).
- FedEx will not apply additional residential surcharges during the holiday season. Other surcharges/fees may apply. Go to [fedex.com/surcharge](http://fedex.com/surcharge) for further information.
- FedEx Freight charges a redelivery fee when a FedEx Freight delivery attempt is made but is unsuccessful, due to a customer closure of which FedEx Freight was not previously notified, subject to the terms and conditions of the **FXF 100 Series Rules Tariff**.
- When scheduling a FedEx Freight shipment on or around a holiday, including holidays not listed on this sheet (e.g., MLK Day, Presidents' Day, Mardi Gras, etc.), contact your local FedEx Freight service center at **1.866.393.4585 (toll-free)** for the most up-to-date information.
- FedEx SmartPost shipments will *not* be delivered on U.S. federal holidays when the USPS is *not* making deliveries.
- The information shown here reflects our current operating schedules planned for these holiday periods. These dates are subject to change.
- The FedEx Office holiday schedule varies by location. [Find the FedEx Office nearest you](#) to get the most up-to-date information about holiday hours.
- For more information, go to the [FedEx Service Guide](#).

<sup>1</sup>For details on the FedEx Money-Back Guarantee, see the FedEx Service Guide. FedEx SameDay Money-Back Guarantee terms and conditions do not change during the holidays.

<sup>2</sup>The following services are available 24 hours a day, 7 days a week, 365 days a year:

- FedEx SameDay®
- FedEx SameDay® Freight
- FedEx Custom Critical
- FedEx SameDay® City — priority
- FedEx® International Next Flight
- FedEx Trade Networks

<sup>3</sup>Customs clearance at U.S.-Canada land-border crossings is available 24 hours a day, every day, via FedEx Trade Networks, subject to the availability of U.S. Customs and Border Protection (CBP). Check with your FedEx Trade Networks representative to confirm availability for U.S.-Mexico land-border crossings.

